

# Privacy Statement

**Name/Title:** Ninth Life Cat Rescue of Ontario

**Address:** 2525 Prince Michael Drive P.O. Box 40056 Oakville, Ontario L6H 0E0

**Phone:** (905) 301-3532

**Email:** [info@ninthlifecatrescue.org](mailto:info@ninthlifecatrescue.org)

## Ninth Life Cat Rescue of Ontario Respects Your Right to Privacy

We collect personal information from our supporters, adoptees and general public who interact with the Rescue in the regular course of doing business. This statement answers some of your most frequently asked questions, and lets you know exactly how we're protecting the information you entrust to Ninth Life Cat Rescue ("the Rescue").

### Section 1: What personal information do you collect about me?

When you interact with our website, such as contacting us using a web form or emailing us directly, we may collect the following personal information about you:

- Name
- Address
- Postal Code
- Phone Number
- Email Address

When you visit our web site, we also collect:

- Information about your computer, including your IP address, the type of operating system and browser you use, and your computer's location
- What pages you visit on our site and what links you click on
- What other sites you've visited recently

Email marketing (if applicable):

With your permission, we may send you email about events, fundraising initiatives, stories about animals in our care, educational newsletters, etc.

### Section 2: Who uses this information?

Volunteers in the organization use information collected to contact you, respond to requests for information, receive feedback, and for other purposes pursuant to activities organized by the Rescue. Information may also be used by website or IT support volunteers to facilitate the work of other volunteers or activities in the Rescue or to improve website processes.

### **Section 3: How do you use this information?**

The main reasons we collect personal information from you are:

- Application or Contact forms
- Customer relationship management
- Orders
- To complete an adoption/transaction

### **Section 4: Consent**

By interacting with this website or contacting the Rescue, you give implied consent for us to use your personal information for the purposes listed above.

If it's a necessary part of any of these transactions, we may disclose your information to another company. For example, when you adopt an animal, your information is shared with PetSmart Charities. With your permission we may pass your information on to Royal Canin to receive pet food coupons or to a Pet Insurance Company. We may also pass on your name and address to a volunteer to complete a pickup or delivery or to follow-up with you on how the adopted pet is doing.

If we ask for your personal information for a secondary reason, like email marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

*How do I withdraw my consent?*

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime, by contacting us at [info@ninthlifecatrescue.org](mailto:info@ninthlifecatrescue.org) or mailing us at: Ninth Life Cat Rescue of Ontario 2525 Prince Michael Drive P.O. Box 40056, Oakville, ON, L6H 0E0, Canada. For email marketing, if applicable, you can unsubscribe from future contact using the unsubscribe link within the email.

### **Section 5: Disclosure**

We may disclose your personal information if we are required by law to do so.

### **Section 6: Sharing of Personal Information with Third Parties**

We do not intentionally share your personal information with any third parties without your permission. We do not sell your personal information to a third party.

Our website is created using the wordpress.org platform. You can view their privacy policy here: <https://wordpress.org/about/privacy/>

Our website is hosted by Host Papa. You can view their privacy policy here: <https://www.hostpapa.ca/privacy/>

***This website does not directly manage any financial transactions.***

We use the Canada Helps platform to collect donations. You can view their privacy policy here: <https://www.canadahelps.org/en/privacy-policy/>

We also use the PayPal gateway to collect payments for some fundraising initiatives or product orders. You can view their privacy policy here: <https://www.paypal.com/ca/webapps/mpp/ua/privacy-full>

When you click on links on our webpage, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

### **Section 7: Changes to this Privacy Policy**

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

### **Section 8: Questions and Contact Information**

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at [info@ninthlifecatrescue.org](mailto:info@ninthlifecatrescue.org) or by mail at Ninth Life Cat Rescue of Ontario, 2525 Prince Michael Drive P.O. Box 40056, Oakville, ON, L6H 0E0, Canada.

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